



| TERM BOX | |
|----------------------------------|--|
| Utility | Eversource Energy (Eversource) |
| Price Plan | Fixed Rate |
| Initial Price & Term | Base Fixed Rate of \$0.1249 per KWH through a period of 12 months |
| Renewable/Clean Energy Resources | 60%, composed of (1) 4 %for the Clean Energy Standard (2) 24% for the Class I Clean Energy Standard(3) 25% Clean Energy Standard - Existing Generation, (4) approximately 3.6% for the RPS Class II Renewable Energy requirement, and (5) 3.7% for the RPS Class II Waste-to-Energy requirement. |
| Renewal Term(s) | Following the Initial Term, this Agreement will automatically renew month to month thereafter at a monthly variable price as described in the Renewal Term and Price section of this Agreement. |
| Early Termination Fee | \$99 for Initial Term |

IGS Energy Contact Info: 6100 Emerald Parkway Dublin Ohio 43016 | 800.280.4474 | igs.com

Term: The Initial Term of this agreement (“Agreement”) between You the customer and (Interstate Gas Supply, LLC. (“IGS Energy”)) will begin with the first billing cycle Your enrollment or rate change is confirmed with Eversource and will continue through the Initial Term stated in the Term Box. After the Initial Term, this Agreement shall renew as described in the Term Box. IGS Energy will supply the commodity portion of Your electricity and Eversource will continue to be Your Electric Delivery Company (“EDC”). Within 3 business days of enrollment, IGS Energy will notify the EDC to transfer electric commodity services to IGS Energy. If You are currently an IGS Energy electric customer, IGS Energy reserves the right to reject or rescind this enrollment or to require You to pay the applicable termination fee for Your existing electric service agreement to be eligible for this Agreement.

Regulatory: Competitive electric retail services (“Program”) are subject to ongoing Massachusetts Department of Public Utilities (“MDPU) and Eversource jurisdiction and You understand that if the Program is terminated or materially altered, this Agreement may be terminated by You or IGS Energy without penalty. You also understand that the EDC may, upon approval of the MDPU, charge a fee for participation in the program.

Initial Term Price: Your Initial Term Price is as described in the Term Box. You understand that You are responsible for, and Your Initial Term Price does not include, applicable taxes and/or EDC charges, including service and delivery charges, which will be billed by the EDC.

Customer Rescission Period: If You are a new customer to IGS Energy this Agreement may be rescinded by You with no cancellation fee by contacting the EDC in writing or by telephone at the number provided on the confirmation notice within 3 business days from the post-mark date of the confirmation notice sent by the EDC (“Rescission Period”). If You are an existing IGS Energy electric customer You will not receive a confirmation notice from the EDC but, in the event You decide to cancel this Agreement, You will be returned to Your previous Agreement with IGS Energy without penalty under this Agreement.

Assignment: This Agreement is assignable by IGS Energy without Your consent subject only to required regulatory approvals. IGS Energy will use its best efforts to give the EDC and You thirty (30) days written notice prior to any assignment.

Renewal Term Price: Following the Initial Term **this Agreement**

will automatically renew as described in the Term Box without the need for Your affirmative consent. During the Renewal Term(s) Your price may change monthly, up or down, and will be calculated each meter reading schedule based upon costs which include, but are not limited to, energy, capacity, ancillary services, congestion management, renewable energy credits, ISO system fees, transmission related charges (unless otherwise charged directly by the Eversource, Eversource charges and other factors, plus IGS Energy costs, expenses and margins. This monthly price does not include applicable taxes and/or EDC charges, including service and delivery charges. IGS Energy reserves the right to make changes to the terms of this Agreement, including price and pricing methodology and term for any Renewal Term(s). Renewal notices, if any, will be made in a manner compliant with applicable law. If changes are made to this Agreement notice will be made at least 30 days prior to the changes becoming effective. If You do not cancel the Agreement at that time this Agreement will continue under the revised terms thereafter, **and such terms will become effective without Your affirmative consent.** IGS Energy reserves the right to lower Your price at any time for any month or months and thereafter return Your price to the last noticed price, without providing You with notice of either.

Cancellation: You can cancel this Agreement by providing notice of not less than 30 days to IGS Energy or as otherwise provided in a renewal notice, subject to any applicable cancellation fee stated in the Term Box. Cancellation notices provided after the EDC deadline may result in an additional month(s) of service beyond the contract period at the new price, which You agree to pay, as the effective date of all cancellations are subject to EDC guidelines. You understand that if You switch Your service to another supplier or back to the EDC an EDC switching fee may apply under the EDC’s tariff and if You return to the EDC sales service You may not be served under the same rates, terms, and conditions that apply to other customers served the EDC.

Security Deposits: Irrespective of whether Your electricity supply charges are included in Your EDC bill or billed separately by IGS Energy, IGS Energy reserves the right to require a security deposit as a condition of enrollment or, as described more fully below, during the term of this Agreement in the event You fail to pay for Your electricity supply charges in a timely fashion.



Eligibility / Limitation of Liability / Jurisdiction: This Agreement is for only residential and small commercial customers in the Eversource service territory. By entering into this Agreement, You represent and agree that the account(s) served by IGS Energy under this Agreement is (are) residential or small commercial account(s) that consume less than 100,000 KWH annually and that You are not an existing IGS Energy customer. IGS Energy reserves the exclusive right, at any time, to not enroll or to terminate Your service locations that do not meet the preceding criteria and return You to the EDC (or previous IGS Energy product, whichever is applicable) with no penalty to IGS Energy. Also, You represent that You are current on Your EDC bill at the time of enrollment with IGS Energy and You understand that this representation is a condition of enrollment with IGS Energy. If IGS Energy determines through the enrollment process with the EDC that You have not met this condition, IGS Energy can in its sole discretion, 1) void Your enrollment without notice and without penalty to IGS Energy or 2) require a security deposit to be paid as a condition of enrollment. Furthermore, participation in the program is subject to the rules of the EDC and customers are sometimes terminated from the residential program either in error or for being in arrears. In such instances, You can contact the EDC to correct the problem and be reinstated in the residential program. Regardless of the reason for termination, in no case will the original term be extended for months that You was unable to participate nor will IGS Energy have any liability for any early termination or for any months that You was unable to participate in the program. IGS Energy assumes no liability or responsibility for losses or consequential damages arising from items associated with the EDC including, but not limited to: operations and maintenance of their system; any interruption of service; termination of service; or deterioration of service, nor does IGS Energy assume responsibility or liability for damages arising from any in-home or building damages and in addition shall not be responsible for any indirect, consequential, special or punitive damages whether arising under contract, tort (including negligence or strict liability) or any other legal theory. The parties agree that if issues relating to this Agreement cannot be resolved through the MDPU as detailed under "Contract and Dispute Resolution" above or if suit is filed, any legal action involving this Agreement shall be brought only in a court of the State of Ohio sitting in Franklin County, Ohio or the United States District Court sitting in Franklin County, Ohio. You submit to the personal jurisdiction in such courts and irrevocably waive any objections that You have or might have in the future to such courts as the proper forum for any and all actions arising under this Agreement. The parties agree that this Agreement shall be interpreted under the laws of the State of Ohio, regardless of Ohio's choice of law provisions.

Moving / Termination: You understand that this contract will automatically terminate, without penalty, if You relocate outside the EDC service territory or if You relocate within the current EDC service territory and the EDC assigns a new account number or other service delivery identifier ("SDI").

Billing: For Your convenience You will receive only one bill, which will be issued by the EDC each month and will contain IGS Energy's electric supply charge plus applicable taxes and all of the EDC's delivery and other applicable charges, including any late fees assessed by the EDC. You agree to continue to pay the EDC for the entire electric bill under the EDC's payment terms and conditions. If You fail to pay Your bill within the EDC's payment terms IGS Energy reserves the right to charge

a monthly late fee, if permitted by applicable law, of 1.5% of the amount past due, calculated from the EDC due date on Your bill. You understand and agree that although You remit Your payments to the EDC, ultimately if You fail to make Your payment to the EDC for the IGS Energy electricity commodity component of Your bill, You will owe the unpaid amount to IGS Energy in which case IGS Energy may bill You directly for unpaid balances and seek collection if necessary. Additionally, if You fail to timely pay Your IGS Energy charges billed by either the EDC or IGS Energy, IGS Energy may in its sole discretion terminate this Agreement with fourteen (14) days written notice or require a security deposit in order to continue service under this Agreement. If You pay a security deposit to IGS Energy under this Agreement, IGS Energy will return Your security deposit, minus the balance of any outstanding monies owed to IGS Energy, upon Your service terminating with IGS Energy. If You fail to provide a deposit within 20 days of a request, IGS Energy reserves the right to terminate this Agreement without additional notice. Deposits can be used by IGS Energy to off-set unpaid past-due amounts. Additionally, if You fail to pay Your EDC invoices on time, which include IGS Energy charges, the EDC may disconnect Your service, according to tariff guidelines. You may request twice within a 12 month period, at no charge, up to 24 months of Your payment history for services rendered by IGS Energy. Other than for operation, maintenance, assignment and transfer of Your account or, where IGS Energy is performing billing services, or for collections, IGS Energy will not disclose Your account number to any other third party without Your affirmative written consent or electronic authorization or pursuant to a court or MDPU order and that, other than for credit checking and credit reporting, IGS Energy will not disclose Your social security number without Your affirmative written consent or pursuant to court order. You authorize IGS Energy to obtain Your billing payment and usage history from the EDC.

Contact and Dispute Resolutions: In the event of a billing dispute or issues regarding volume or metering, You should contact the EDC at the number listed on their bill. For other questions or concerns about pricing, You can contact the IGS Energy choice department by phone weekdays from 8:00 a.m. to 8:00 p.m. ET at 877.915.4447, by fax 844.297.0629, in writing at P.O. Box 9060, Dublin, OH 43017, or through their web site at igs.com. Also, You can contact IGS Energy through e-mail at CustomerSupport@igs.com. If Your questions or concerns or complaint are not resolved after You have called IGS Energy or Your EDC, or for general utility information, residential and business customers may contact the MDPU for assistance at 877.886.5066 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at mass.gov/eea/.

Fuel Mix Disclosure: The approximate generation resource mix and environmental characteristics of the power supply that will be secured to provide services under this Agreement are described in the accompanying environmental disclosure statement.



ENVIRONMENTAL INFORMATION

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|---|--|------------------------|---------------------|--------------|
| GENERATION PRICE | RESIDENTIAL & SMALL COMMERCIAL CUSTOMERS | | | |
| All kWhs (including usage levels of 250, 500, 1,000, 2,000, 10,000, 20,000 or 40,000 kWh per month.) | The average annualized price is 15.74 cents/kWh. Please refer to your Agreement for actual price. | | | |
| CUSTOMER SERVICE | 1-800-280-4474 | | | |
| POWER SOURCES | POWER SOURCES | KNOWN RESOURCES | SYSTEM POWER | TOTAL |
| Generation by fuel type as a percentage of total generation is supplied by ISO - New England who operates the regional power market. October 2024 - Septpmber 2025 | Biodiesel1 | | 0% | 0% |
| | Biomass | | 3% | 3% |
| | Coal | | 0% | 0% |
| | Diesel | | 0% | 0% |
| | Digester Gas | | 0% | 0% |
| | Efficient Resource (Maine) | | 0% | 0% |
| | Energy Storage | | 0% | 0% |
| | Fuel Cell | | 0% | 0% |
| | Geothermal | | 0% | 0% |
| | Hydroelectric/Hydropower | | 52% | 52% |
| | Hydrokinetic | | 0% | 0% |
| | Jet | | 0% | 0% |
| | Landfill Gas | | 0% | 0% |
| | Municipal Solid Waste | | 0% | 0% |
| | Natural Gas | | 0% | 0% |
| | Nuclear | | 0% | 0% |
| | Oil | | 0% | 0% |
| | Solar Photovoltaic | | 12% | 12% |
| | Solar Thermal | | 0% | 0% |
| | Trash-to-energy | | 0% | 0% |
| Wind | | 15% | 15% | |
| Waste-Heat Recovery Power | | 18% | 18% | |
| Wood | | 0% | 0% | |
| TOTAL: | | | 100% | 100% |
| AIR EMISSIONS | Regional Average through Q(3) (2025) | | | |
| Carbon dioxide (CO ₂), nitrogen oxide (NO ₂) and sulfur dioxide (SO ₂) emission rates from these sources, relative to the regional average, and to the emission rates of a new generating unit. | CO₂ | | | 0% |
| | NO₂ | | | 0% |
| | SO₂ | | | 0% |
| LABOR INFORMATION | 23% of the electricity assigned to this electricity product came from power sources with union contracts with their employees. | | | |
| NOTES | XXXX | | | |