

TERM BOX	
Utility	<b>PPL Electric Utilities (“EDC” or Utility”)</b>
Price Structure	Fixed price during Initial Contract Term. Monthly Variable price thereafter.
Initial Price and Term	Base Fixed Rate of \$0.1499 per KWH through a period of 12 months
Contract Start Date	Determined by Utility Program requirements.
Right of Rescission	You may cancel this Agreement at any time before midnight of the 3rd business day after receiving this disclosure.
Secondary Term	Month to Month upon expiration of Initial Contract term.
Change   Renewal Notice	As the expiration of the Initial Term nears, two notices will be sent explaining renewal options. First notice 45-60 days prior to Initial Term expiration. Second notice no less than 30 days prior to Initial Term expiration.
Early Termination Fee	\$99 for Initial Term
Discounting Disclaimer	IGS Energy reserves the right to provide You discounts to the Initial Price listed in the Term Box during the Initial Term. IGS Energy also reserves the right to return Your rate to the Initial Price listed in the Term Box if You are no longer eligible for the discounts provided, but in no instance shall your price exceed the Initial Price listed in the Term Box during the Initial Term.
Statement Regarding Savings	Your supply price may or may not provide savings.
Electric Distribution Company Information	PPL Electric Utilities (“PPL”) at 800.358.6623 or visit ppelectric.com. Contract Your Utility in the event of an Emergency or outage. PPL is responsible for distribution charges.

**IGS Energy Contact Info:** P.O. Box 9060, Dublin, OH 43017 | 800.280.4474 | igs.com

This is an Agreement (“Agreement”) for electric generation supply and related services between Interstate Gas Supply, LLC. (“IGS Energy”) and You the Customer (also referred to as: “You”, “Your” and “Customer”). IGS Energy is licensed by the Pennsylvania Public Utility Commission (“PPUC”) to offer and supply electric generation services in Pennsylvania. IGS Energy’s PUC license number is #A-2011-2228643. IGS Energy sets the electric generation supply price (which includes Transmission charges as defined below) that You pay through this Agreement. The PPUC regulates distribution (delivery) prices and services. The Federal Energy Regulatory Commission (“FERC”) regulates transmission prices and services. You will receive a single bill from Your Electric Distribution Company (“EDC”) which is the Utility listed in the Term Box, that will contain IGS Energy’s charges as well as EDC charges and applicable taxes. Only those served through the EDC Choice program are eligible to enroll on this contract.

**Right of Rescission: You may cancel this Agreement at any time before midnight of the 3rd business day after receiving this disclosure.**

**DEFINITIONS**

**Electric Generation Charges:** The charges for the production of electricity. Information on generation energy sources, energy efficiency, environmental impacts or historical billing data are available upon request. Generation prices and charges are set by the electric generation supplier You have chosen.

**Transmission Charges:** The charges associated with moving electricity over high voltage lines from the location where the electric is generated to the distribution lines owned and operated by the EDC.

**kWh:** Acronym for kilowatt hour which is a measure of Your usage of electricity and the unit in which You will be charged for electric generation service.

**TERMS OF SERVICE**

**1. Basic Service Prices:** During the Initial term Your price will be fixed at the Initial Price described above.

However, if during any fixed price period of this Agreement there is an action or decision by a regulatory body, including FERC, that impacts wholesale capacity or electric prices or imposes additional cost on IGS Energy in satisfying its obligations under this Agreement, then IGS Energy shall have the right to increase Your price to offset these additional costs. Following the Initial Term, this Agreement will automatically continue month to month unless terminated. The variable price You will pay for Electric Generation and Transmission Charges (“G&T”) may vary each month at a price which will be established by each meter reading schedule based upon costs which include, but are not limited to energy, transmission, capacity, ancillary services, congestion management, renewable energy credits, ISO system fees, Utility charges and other factors, plus IGS Energy costs, expenses and margins. Your G&T charges include estimated total state taxes. Electric Generation Charges exclude Pennsylvania sales taxes and local taxes, if applicable, and do not include EDC distribution or billing charges. If You have elected to purchase a green energy product, IGS Energy will purchase Voluntary Renewable Energy Credits (“RECs”) from one or more generators registered with a renewable energy tracking system, including but not necessarily limited to PJM Generation Attribute Tracking System (“PJM GATS”), Midwest Renewable Energy Tracking System (“M-RETS”), and TexasRenewables.com (“ERCOT”). The RECs purchased will be reconciled annually and equal 100% of Your electric consumption while You are an IGS Energy Customer.

**2. Length of Agreement:** You will buy Your G&T services for the account(s) enrolled with IGS Energy beginning on a date set by Your EDC and continuing for the Initial Term as specified above. If there is a change in this Agreement, You will receive notice as detailed below. IGS Energy follows all applicable laws or rules. Further, if Your Utility implements a seamless move capability and You move from one location to another within Your Utility’s service territory, this Agreement will automatically continue at Your new location under the same terms and conditions subject to applicable PPUC rules and regulations.

**3. Penalties, Fees and Exceptions: EDC fees and limitations may apply for switching service to another supplier or back to the EDC. If You do not pay Your Utility bills on time, You may be subject to a late payment penalty and discontinuation of service.**

**4. Cancellation: After the Rescission Period described above, either party can cancel this Agreement, subject to any applicable Early Termination Fee stated in the Term Box, by providing notice to the other Party of not less than 30 days, or as otherwise provided in a renewal notice. Cancellation notices provided after the Rescission Period may result in additional month(s) of service beyond the contract period at the Initial Term Price, which You agree to pay, as the effective date of all cancellations are subject to EDC guidelines.****5. Renewal Provision:** Your renewal information and options will be presented to You in the renewal notices that will be sent to You as explained under paragraph 6 “Agreement Expiration | Change in Terms”.

**6. Agreement Expiration | Change in Terms:** If You have a fixed term contract approaching the expiration date, or whenever we propose to change the terms of service in any type of contract, You will receive two separate written notifications that precede the expiration date or the effective date of the proposed changes as described above. These notifications will explain Your options going forward.

**7. Dispute Procedures:** If You have a questions or comments about our service please contact us. You can contact the IGS Energy Choice department by phone weekdays from 8am to 8pm EST, Saturdays 9am to 3pm EST at 800.280.4474, by fax to 844.297.0629, in writing to P.O. Box 9060, Dublin, OH 43017, by visiting igs.com, or sending an email to CustomerSupport@igs.com. If You have a complaint, Residential and small Commercial customers should directly contact the party responsible for the service in question as an initial step for complaint and problem resolution. If You mistakenly contact the wrong entity, You will be promptly referred to the appropriate contact. In the event of a power outage, if You contact us, You will be directed to contact the EDC. Complaints that pertain to Chapter 56 (relating to standards and billing practices for residential Utility service) matters shall be handled and resolved in accordance with the applicable standards in Chapter 56. If You are not satisfied after discussing the terms of service with IGS Energy You may contact the PPUC at the Utility Choice Hotline number below. IGS Energy will give the PPUC access to disclosure statements, billing and other Customer information resources for compliance reviews as deemed necessary by the PPUC. When complaints arise and are brought before the PPUC for resolution, the obligation of IGS Energy is extended to the provision of pricing information.

**8. Eligibility:** By entering this Agreement, You represent and agree that the account(s) served by IGS Energy under this Agreement is (are) non net-metered Residential and non net-metered small Commercial customers in the EDC service territory using less than 100,000 kWh annually. You are eligible and authorized to enroll the account(s) with IGS Energy, and You are not an existing IGS Energy electric Customer. IGS Energy reserves the exclusive right, at any time, to not enroll or to terminate service to Your location(s) that do not meet the preceding criteria.

**9. Historical Prices:** Historical monthly pricing for up to the last 24 months is available at igs.com by clicking on “Historical Rates” or by calling 800.280.4474. Historical pricing is not indicative of present or future pricing charges.

**10. Assignment:** This Agreement is assignable by IGS Energy without Your consent subject only to required regulatory approvals

**11. Confidentiality:** IGS will maintain confidentiality for account related information we obtain from you, such as customer name, address, telephone number, electric usage and payment history as required by Federal and State laws. Usage data and payment history will be used for billing and product pricing purposes. By entering into this agreement you are consenting that the EDC has authorization to release this information to IGS Energy.

**12 Universal Service Program:** Your EDC has programs available to customers who are on a limited or fixed income, to assist them with Utility bills. Some of these programs might include bill payment assistance and weatherization services. Information on Your EDC’s Universal Service Program can be obtained by contacting:

**PPL at 800.342.5775**

**If you need to contact Your EDC (in case of emergency, including electric outage):**  
800.342.5775

**To contact the Pennsylvania Public Utility Commission**  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
**UTILITY CHOICE HOTLINE: 800.692.7380**

An Electric supplier shopping list is available at PaPowerSwitch.com or other successor media platform as determined by the Commission, by calling the Commission at 800.692.7390 and THE OFFICE OF CONSUMER ADVOCATE at 800.684.6560 or at oca.state.pa.us.